

Application for Health Coverage & Help Paying Costs

Form Approved OMB No. 0938-1191

GEORGIA DEPARTMENT OF COMMUNITY HEALTH

	0	Use this application to see what coverage you qualify for	 Affordable private health insurance plans that offer comprehensive coverage to help you stay well. A new tax credit that can immediately help pay your premium for health coverage. Free or low-cost insurance from Medical Assistance. You may qualify for a free or low-cost program even if you earn as much as \$94,000 a year (for a family of 4).
	8	Who can use this application? Apply faster	 Use this application to apply for anyone in your family. Apply even if you or your child already has health coverage. You could be eligible for lower-cost or free coverage. If you're single, you may be able to use a short form. Visit <u>HealthCare.gov</u>. Families that include immigrants can apply. You can apply for your child even if you aren't eligible for coverage. Applying won't affect your immigration status or chances of becoming a permanent resident or citizen. If someone is helping you fill out this application, you may need to complete Attachment C. Pathways Medical Assistance is a program that provides free or reduced cost Medicaid Coverage to individuals ages 19 to 64, who have household income up to 100% of the Federal Poverty Level (FPL), not otherwise eligible for Medicaid and who meet the eligibility
THINGS TO		online What you may need to apply	 requirements. If you would like to be considered for Pathways, you need to complete this application and Attachment D. Apply faster online at gateway.ga.gov. Social Security Numbers (or document numbers for any eligible immigrants who need insurance)
			 Employer and income information for everyone in your family (for example, from paystubs, W-2 forms, or wage and tax statements) Policy numbers for any current health insurance Information about any job-related health insurance available to your family
	1	Why do we ask for this information?	We ask about income and other information to let you know what coverage you qualify for and if you can get any help paying for it. We'll keep all the information you provide private and secure, as required by law.

NEED HELP WITH YOUR APPLICATION? Visit <u>gateway.ga.gov</u> or call us at **1-877-423-4746**. Para obtener una copia de este formulario en Español, llame **1-877-423-4746**. If you need help in a language other than English, call **1-877-423-4746** and tell the customer service representative the language you need. We'll get you help at no cost to you. TTY users should call **1-800-255-0135**.

Get help with this application

- Online: <u>gateway.ga.gov</u>
- Phone: Call our Help Center at 1-877-423-4746.
- **In person:** There may be counselors in your area who can help. Visit our website or call **1-877-423-4746** for more information.
 - **En Español:** Llame a nuestro centro de ayuda gratis al **1-877-423-4746.**

Send your complete, signed application to the address on page 8. What happens next? If you don't have all the information we ask for, sign and submit your application anyway. We'll follow-up with you within 1–2 weeks. You'll get instructions on the next steps to complete your health

coverage. If you don't hear from us, visit **gateway.ga.gov** or call **1**-**877-423-4746**. Filling out this application doesn't mean you have to

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STEP 1 Tell us about yourself.

(We need one adult in the family to be the contact person for your application.)

1. First name, Middle name, Last name, & Suffix

2. Home address (Leave blank if you don't have one.		3. Apartment or suite number				
4. City	5. State	6. ZIP code	7. Coun	ity		
8. Mailing address (if different from home address)				9. Apartment or suite number		
10. City	11. State	12. ZIP code	13. Cou	inty		
14. Phone number	1	5. Other phone number				
() –	() –				
16.Do you want to get information about this application by email?						
Yes No Email address:						
17. What is your preferred spoken or written language (if not English)?						
a. Do you need an interpreter?	Yes N	0				

*You have the option to choose how you would like to receive notifications about your information. If you choose to receive email or text notifications, you will receive a message notifying you that you have a notice in My Notices located in GA Gateway Customer Portal. For Email Communication, you must provide us with your email address and accept the terms and conditions for paperless notices located in GA Gateway Customer Portal after you create an account. Please visit the GA Gateway Customer Portal Website at www.gateway.ga.gov to update your notification settings.

For Texting Communication, you must provide us with your phone number. Standard message and data rates may apply. This may vary by carriers, please check with your provider.

Tell us about your

Who do you need to include on this application?

Tell us about all the family members who live with you. If you file taxes, we need to know about everyone on your tax return. (You don't need to file taxes to get health coverage).

DO Include:

- Yourself
- Your spouse
- Your children under 21 who live with you (including stepchildren)
- Your unmarried partner who needs health coverage if you have shared children and at least one child is applying for coverage
- · Anyone you include on your tax return, even if they don't live with you

You DON'T have to include:

- Your unmarried partner who doesn't need health coverage if you do not have any shared children
- Your unmarried partner's children
- Your parents who live with you, but file their own tax return (if you're over 21)
- Other adult relatives who file their own tax return

The amount of assistance or type of program you qualify for depends on the number of people in your family and their incomes. This information helps us make sure everyone gets the best coverage they can.

Complete Step 2 for each person in your family. Start with yourself, then add other adults and children. If you have more than 2 people in your family, you'll need to make a copy of the pages and attach them. You don't need to provide immigration status or a Social Security Number (SSN) for family members who don't need health coverage. We'll keep all the information you provide private and secure as required by law. We'll use personal

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information only to check if you're eligible for health coverage.

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STEP 2: PERSON (Start with yourself)

Complete Step 2 for yourself, your spouse/partner and children who live with you and/or anyone on your same federal income tax return if you file one. See page 1 for more information about who to include. If you don't file a tax return, remember to still add family members who live with you.

add family members who live with you.		
1. First name, Middle name, Last name, & Suffix		2. Relationship to you? SELF
3. Date of birth (mm/dd/yyyy)	4. Sex Male Female	
5. Social Security number (SSN)	ave an SSN. Providing your SSN can be h ocess. We use SSNs to check income and o someone wants help getting an SSN,	other information to see who's
 6. Do you plan to file a federal income tax return I (You can still apply for health insurance even if you can 		
YES. If yes, please answer questions a-c.	NO. If no, skip to question c.	
a. Will you file jointly with a spouse? Yes No If yes, name of spouse:		
b. Will you claim any dependents on your tax return? If yes, list name(s) of dependents:		
c. Will you be claimed as a dependent on someone's If yes, please list the name of the tax filer:		
How are you related to the tax filer?		
 7. Are you pregnant? Yes No If yes, what is the If no, did you deliver or was a pregnancy terminated If yes, what was the delivery/termination date? / babies were delivered/expected? 8. Do you need health coverage? 		/ ; and how mar
(Even if you have insurance, there might be a progra	am with better coverage or lower costs.)	
YES. If yes , answer all the questions below.	NO. If no, SKIP to the income Leave the rest of this page bla	
9. Do you have a physical, mental, or emotional health bathing, dressing, daily chores, etc) or live in a medica		(like
10.Are you a U.S. citizen or U.S. national?	s 🗆 No	
11. Are you naturalized or derived citizen ? (<i>This usual</i> If Yes, please provide your Alien number and Certifi) Yes No ficate number
12. If you aren't a U.S. citizen or U.S. national, do immigration status? Yes. Fill in your Immigration Alien/Certificate number below.		
a. Immigration document type	b. Alien/Certificate number	
c. Have you lived in the U.S. since \Box Yes \Box I 1996?	No d. Are you, or your spouse or active-duty member of the	parent a veteran or an J.S. military? Yes No
13. Do you want help paying for medical bills from the l	ast 3 months? Yes No	
14. Do you live with at least one child under the age of	19, and are you the main person taking care	e of this child? Yes No
15. Are you a full-time Yes No	16. Were you in foster care at age 18 or	Yes No
17. If Hispanic/Latino, ethnicity (OPTIONAL—check	all that apply.)	

Mexican Mexican	🗌 Mexican 🗌 Mexican American 🗋 Chicano/a 🗌 Puerto Rican 🗌 Cuban 🗌 Other						
18. Race (OPTIO	NAL—check all that apply.)						
White	Black or African	Americ	🗌 an	American Indian or Alaska Native			
conia de este forn	nulario en Esnañol Ilame 1-87	7-473-4746 If you	need help in a la	1-877-423-4746. Para obtener una anguage other than English, call 1-			
877-423-4746 a Form 94a (Rev.	and tell the customer service re	presentative the lang	uage you need.	We'll get you help at no cost to you. Page 3 of			

As ia n In di a n C hi	□ □ □Filipino Japanese □Korean	Vietna mese Other Asian Native Hawaii an	G u a n i a n
n es e			o r C h a m o r r

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STEP 2: PERSON (Continue with yourself)

Current Job & Income Information

□ Employed If you're currently e us about your incom question 19.		Not emp Skip to o 29.			elf-employed kip to question 28
CURRENT JOB 1:					
19. Employer name and					20. Employer phone
21. Wages/tips (before ta Hourly	xes) 🗌 🗌 🗌 🗌 🗌 🗌 🗌 🗌 🗌	Every 2 w	reeks Twice a month]Monthly	Yearly
\$	_				
22. Average hours worked	l each WEEK				
	f you have more jobs a	nd need more s	pace, attach another shee	et of paper.	
23. Employer name and					24. Employer phone number
25. Wages/tips (before tax		y 🗌 Every 2 w	eeks 🗌 Twice a month 🗌	Monthly	Yearly
26. Average hours worked					
27. In the past year, did more hours	i you: 🗌 Change jobs	Stop workir		r hours	Start working
28. If self-employed, an a. Type of work	swer the following qu	uestions:			e (profits once business expenses from this self-employment this
			ount and how often you g payment, or Supplementa		
Unemployment	\$ How often	?	Net farming/fishing	\$	How often?
Pensions	\$ How often		Net rental/royalty	\$	How often?
Social Security	\$ How often	?	Other income	\$	How often?
Retirement accounts	\$ How often	?			
Alimony received often?	\$ How	Date Divor	Type: ce/Separation was finalize	ed or last m	nodified: //
If you pay for certain health coverage a litt NOTE: You shouldn't Alimony paid \$ Student loan interest	things that can be dedu le lower. include a cost that you a How often \$ How often miums, 401K, and Othe	ucted on a fede already consider ? Date ?	nt and how often you pay ral income tax return, tell red in your answer to net s Divorce/Separation was fir \$ Type: How often	ing us abou self-employ	

31. YEARLY INCOME: Complete only if your income changes from month to month.

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Your total income **next** year (if you think it will be different)

THANKS! This is all we need to know about you.

STEP 2: PERSON

Complete Step 2 for yourself, your spouse/partner, and children who live with you and/or anyone on your same federal income tax return if you file one. See page 1 for more information about who to include. If you don't file a tax return, remember to still add family members who live with you.

1. First name, Middle name, Last name, &	Suffix		2. Relationship t	o you?
3. Date of birth (mm/dd/yyyy)		4. Sex Male Female	2	
5. Social Security number (SSN) We need this if you want health cover	rage and have an SSN.			
Does PERSON 2 live at the same address a	as you? 🛛 Yes 🗌 No			
If no, list address:	No			
7. Does PERSON 2 plan to file a federa (You can still apply for health insurance)	
YES. If yes, please answer ques	stions a-c.	NO. If no, skip to q	uestion c.	
a. Will PERSON 2 file jointly with a spot	use? Yes No			
If yes, name of spouse: b. Will PERSON 2 claim any dependents		urn? Yes No		
If yes, list name(s) of dependents:				
c. Will PERSON 2 be claimed as a deper		ax return? 🗌 Yes 🗌 No		
If yes, please list the name of the ta	ax filer:			
How is PERSON 2 related to the tax	filer?			
 Is PERSON 2 pregnant? ☐ Yes ☐ No and how many babies are expected? _ 	If yes, what is the e	stimated due date / /		
If no, did PERSON 2 deliver or was a p If yes, what was the delivery/terminat how many babies were delivered/expe	pregnancy terminated ion date for PERSON	within the last 12 months?	Yes No	/;;
9. Does PERSON 2 need health coverage				
(Even if they have insurance, there m				
YES. If yes, answer all the question	ns below.	Leave the rest of this	e income questions on pag page blank.	
10.Does PERSON 2 have a physical, ment bathing, dressing, daily chores, etc) or				
11. Is PERSON 2 a U.S. citizen or U.S. nat	ional? 🗌 Yes 🗌 No			
12.Are you naturalized or derived citizer If Yes, please provide your Alien numb				
13. If PERSON 2 isn't a U.S. citizen or U immigration status? Yes. Fill in their In Alien/Certificate number below.				
a. Immigration Document type		b. Alien/Certificate num	iber	
c. Has PERSON 2 lived in the U.S. s	since 1996?	Yes No d. Is F	PERSON 2, or their spouse or pai	rent a
veteran or an active-duty		member in the U.S.	military? Yes No	
14. Does PERSON 2 want help paying for		live with at least one child	16. Was PERSON 2 in foster ca age 18 or older?	are at
medical bills from the last 3 months? \Box Yes \Box No	person taking ca	19, and are they the main re of this child?		
	Yes No			
Please answer the following questions	if PERSON 2 is und	der the age of 19.		
17. Did PERSON 2 have health insurance a				
a. If yes, end date:	_ b. Reason the inst			
18.Is PERSON 2 a full-time studen Yes	No			
19. If Hispanic/Latino, ethnicity (OPTIC				
NEED HELP WITH YOUR APPLICA copia de este formulario en Español, llama				

877-423-4746 and tell the customer service representative the language you need. We'll get you help at no cost to you. Form 94a (Rev. Now, tell us about any income from PERSON 2 on

20. Race (OPTIONAL—check all that apply.)

White Black or African American	 American Indian or Alaska Native Asian Indian Chinese 	 Filipino Japanes e Korean 	Vietnamese Other Asian Native Hawaiian	 Guamanian or Chamorro Samoan Other Pacific Islander Other
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STEP 2: PERSON

Current Job & Income Information

	Employed If you're currently e us about your incom question 21.			mployed o question			employed to question 30.
<u>CI</u>	JRRENT JOB 1:						
21	Employer name and					22. (Employer phone
23	3. Wages/tips (before ta Hourly	xes)	Every 2	2 weeks 🗌 Twice	a month 🗌 M	Ionthly	Yearly
\$		_					
24	Average hours worked	d each WEEK					
	JRRENT JOB 2: (I . Employer name and	f you have more jo	bs and need more	e space, attach ar	nother sheet o	26.	Employer phone nber
27 \$. Wages/tips (before ta: Yearly	xes) 🗌 H	ourly 🗌 Weekly	Every	2 weeks 🗌 Tv	1	١
	Average hours worked	d each WEEK					
29	In the past year, dia more hours	d you: Change	jobs 🗌 Stop wor	king 🗌 Start wo	-	ours lone of thes	Start working
				\$ _	month?		
NC	OTHER INCOME DTE: You don't need to come (SSI). ONONE						
	Unemployment	\$ How c	ften?	🗌 Net farm	ing/fishing	\$	How often?
	Pensions	\$ How c	ften?	🗌 Net renta	al/royalty	\$	How
	Social Security	\$ How c	ften?	□ Other inc	come	\$	often? How often?
	Retirement accounts	\$ How c	often?	Type:			
	Alimony received	\$ How c D		orce/Separation w odified:	as finalized o	r last	//
If th	DEDUCTIONS: C PERSON 2 pays for cer e cost of health covera DTE: You shouldn't incl Alimony paid \$ 	tain things that can ge a little lower. ude a cost that you How //	n be deducted on already considere often? Dat Stu Other Pre-Tax ded	a federal income ed in your answer e Divorce/Separa udent loan interes	tax return, te to net self-en tion was finali	nployment (question 30b).
N	EED HELP WITH Y	OUR APPLICAT	ION? Visit gatev	way.qa.qov_or ca	all us at 1-87	7-423-4746	. Para obtener una

copia de este formulario en Español, llame **1-877-423-4746**. If you need help in a language other than English, call **1-877-423-4746** and tell the customer service representative the language you need. We'll get you help at no cost to you. Form 94a (Rev.

33. YEARLY INCOME: Complete only if PERSON 2's income changes from month to month.

If you don't expect changes to PERSON 2's monthly income, add another person or skip to the next section.

PERSON 2's total income this	PERSON 2's total income next year (if you think it will be
year	different)

THANKS! This is all we need to know about PERSON 2.

If you have more than two people to include, make a copy of Step 2: Person 2 (pages 4 and 5) and complete.

STEP American Indian or Alaska Native (AI/AN) family

1. Are you or is anyone in your family American Indian or Alaska Native?

If **No,** skip to Step 4.

Yes. If yes, go to Attachment B.

STEP 4 Your Family's Health Coverage

Answer these questions for anyone who needs health coverage.

1. Is anyone enrolled in health coverage now from the following? Check yes even if the coverage is from someone else's job, such as a parent or spouse.

	Medical Assistance	Employer insurance (If you check this box, complete the			
	Medicare	next four rows below and Attachment A.)			
	TRICARE (Don't check if you have direct care or Line of Duty)	Name of health insurance			
	VA Health Care Programs	Policy number			
		Is this COBRA coverage? 🕏 Yes 🛭 🗟 No			
	Peace Corps	Is this a retiree health plan? 😴 Yes			
		≅ No			
		Other			
		Name of health insurance			
		Policy number Is this a limited-benefit plan (like a school accident policy)?			
		🗟 Yes 🛛 😂 No			
-	one listed on this application offered health coverag ne else's job, such as a parent or spouse.	e from a job? Check yes even if the coverage is from			

YES. If yes, you'll need to complete and include Attachment A.

NO. If no, continue to Step 5.

Americans with Disabilities Act: Request for Reasonable Modification & Communication Assistance (if applicable):

Please let us know if due to disability you require any reasonable modifications or communication assistance. Reasonable modifications allow an individual with a disability an equal opportunity to participate in all public assistance programs for which an individual may be otherwise eligible to receive.

Do you have a disability that will require a Reasonable Modification or Communication Assistance? Yes_ No _____

Sign Language interpreter	; TTY	; Large Print	; Electronic
communication (email);	Braille	; Video Relay	; Cued Speech Interpreter
; Oral Interpreter	; Tactile	e Interpreter	; Telephone call reminder of
program deadlines; visit); Other:	; Telephonic signa	ature (if applicable)	; Face-to-face interview (home

briefly explain when and how long you need this modification or assistance?

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For more information and additional ways to request a reasonable modification or communication assistance please see the attached Notice of ADA/Section 504 on page 9.

PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1191. The time required to complete this information collection is estimated to average [Insert Time (hours or minutes)] per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

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TEP Read & sign this

• I'm signing this application under penalty of perjury which means I've provided true answers to all the questions on this

form to the best of my knowledge. I know that I may be subject to penalties under federal law if I provide false and or untrue information.

- I know that I must report any changes within 10 calendar days of the date of which the change occurs. I can visit **gateway.ga.gov** or call **1-877-423-4746** to report any changes. I understand that a change in my information could affect the eligibility for member(s) of my household.
- I know that under federal law, discrimination isn't permitted on the basis of race, color, national origin, sex, age, sexual orientation, gender identity, or disability. I can file a complaint of discrimination by calling the DFCS Civil Rights, ADA/Section 504 Coordinator at 1-877-423-4746.

Medicaid.)

(Name of person)

The Georgia Department of Human Services ("DHS") collects Personally Identifiable Information (PII), such as names, addresses, telephone numbers, email addresses, and dates of birth, etc., during your application for benefits. By submitting any personal information to us, you agree that we may collect, use, and disclose any such personal information in accordance with DHS policies, procedures, and as permitted or required by law and/or regulations.

We need this information to check your eligibility for help paying for health coverage if you choose to apply. We'll check your answers using information in our electronic databases and databases from the Internal Revenue Service (IRS), Social Security, Department of Labor (DOL), TALX (work number), the Department of Homeland Security and/or a consumer reporting agency. If the information doesn't match, we may ask you to send us proof.

Renewal of coverage in future years

To make it easier to determine my eligibility for help paying for health coverage in future years, I agree to allow the Health Insurance Agencies, DFCS and the FFM to use income data, including information from tax returns. The Health Insurance Agencies, DFCS and the FFM will send me a notice, let me make any changes, and I can opt out at any time.

Yes, renew my eligibility automatically for the next

 \Box 5 years (the maximum number of years allowed), or for a shorter number of years:

□ 4 years □ 3 years □ 2 years □ 1 year □ Don't use information from tax returns to renew my coverage.

If anyone on this application is eligible for Medical Assistance

- I am giving to the Medical Assistance agency our rights to pursue and get any money from other health insurance, legal settlements, or other third parties. I am also giving to the Medical Assistance agency rights to pursue and get medical support from a spouse or parent.
- Does any child on this application have a parent living outside of the home? \Box Yes \Box No
- If yes, I know I will be asked to cooperate with the agency that collects medical support from an absent parent. If I think that cooperating to collect medical support will harm me or my children, I can tell Medicaid and I may not have to cooperate.

Express Lane Eligibility:

Express Lane Eligibility (ELE) is an automatic process to enroll or renew eligible children under the age of 19 who are receiving Supplemental Nutrition Assistance Program (SNAP) or Temporary Assistance for Needy Families (TANF) into the Medical Assistance program.

If you are receiving SNAP or TANF, the Division of Family and Children Services (DFCS) will use the household size, residency, and income information from SNAP or TANF, but DFCS will verify citizenship or immigration status using Medical Assistance rules to make an ELE determination to enroll or renew the children in Medicaid or PeachCare for Kids®. If your children are eligible for PeachCare for Kids®, they may be subject to a premium. DFCS will send you a determination notice, let you make any changes and allow you to opt out at any time.

If you would like your children to be evaluated for Medical Assistance using the ELE process, please select yes or no below. \Box Yes \Box No

My right to appeal

If I think the Health Insurance Agencies, DFCS and the FFM has made a mistake, I can appeal its decision. To appeal means to tell someone at the Health Insurance Agencies, DFCS or the FFM that I think the action is wrong and ask for a fair review of the action. I know that I can find out how to appeal by contacting the Division of Family & Children Services (DFCS) at **1-877-423-4746**. I know that I can be represented in the process by someone other than myself. My eligibility and other important information will be explained to me.

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Sign	this application.	The person who f	illed out Step 1 sł	nould sign this a	pplication. 1	If you're an	authorized	representative
you	may sign here, as	long as you have	provided the infor	mation required	l in Attachm	nent C.		

Signatur	Date

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STEP 6 Mail completed application.

Mail your signed application to the address below:

Division of Family and Children Services Customer Contact Center P.O. Box 4190 Albany, GA 31706

VOTER REGISTRATION INFORMATION

If you are not registered to vote where you live now, would you like to apply to register to vote here today?

 Yes
No

I do not want to answer the Voter Registration question

Applying to register or declining to register to vote will not affect the amount of assistance that you will be provided by this agency.

If you would like help in filling out the voter registration application form, we will help you. The decision whether to seek or accept help is yours. You may fill out the application form in private.

If you believe that someone has interfered with your right to register or to decline to register to vote, your right to privacy in deciding whether to register or in applying to register to vote, or your right to choose your own political party or other political preference, you may file a complaint with the Secretary of State at 2 Martin Luther King Jr. Drive, Ste. 802, West Tower, Atlanta, GA 30334 or by calling 404-656-2871.

IF YOU DO NOT CHECK EITHER BOX, YOU WILL BE CONSIDERED TO HAVE DECIDED NOT TO REGISTER TO VOTE AT THIS TIME.

A copy of the Georgia Voter Registration application is included with DFCS applications, renewals, and change of address forms. You can also request a Voter Registration application from your caseworker. If you complete a Voter Registration application, submit it to the Georgia Secretary of State's Office following the instructions provided on the Voter Registration application.

To report suspected Medicaid fraud on recipients or providers, call the Georgia Department of Community Health-Office of Inspector General at (local) 404-463-7590 or (toll free) 800-533-0686; by email at <u>oiganonymous@dch.ga.gov</u>; by mail at Department of Community Health, OIG PI Section, 2 Martin Luther King Jr. Drive SE, 19th Floor, East Tower, Atlanta GA 30334; or visit <u>https://dch.georgia.gov/report-</u> <u>medicaidpeachcare-kids-fraud</u>.

Notice of ADA/Section 504 Rights

Help for People with Disabilities

The Georgia Department of Human Services and the Georgia Department of Community Health ("the Departments") are required by federal law* to provide persons with disabilities an equal opportunity to participate in and qualify for the Departments' programs, services, or activities. This includes programs such as SNAP, TANF and Medical Assistance.

The Departments provide reasonable modifications when the modifications are necessary to avoid discrimination based on disability. For example, we may change policies, practices, or procedures to provide equal access. To ensure equally effective communication, we provide persons with disabilities or their companions with disabilities communication assistance, such as sign language interpreters. Our help is free. The Departments are not required to make any modification that would result in a fundamental alteration in the nature of a service, program, or activity or in undue financial and administrative burdens.

How to Request a Reasonable Modification or Communication Assistance

Please contact your caseworker if you have a disability and need a reasonable modification, communication assistance, or extra help. For instance, call if you need an aid or service for effective communication, like a sign language interpreter. You may contact your caseworker or call DFCS at (877) 423-4746 or the DCH Katie Beckett (KB) Team at 678-248-7449 to make your request. You may also make your request using the DFCS ADA Reasonable Modification Request Form, which is available at your local DFCS office or online at https://dfcs.georgia.gov/adasection-504-and-civil-rights, or you may obtain the DCH ADA Reasonable Modification Request Form at the KB office, online at https://medicaid.georgia.gov/programs/all-programs/tefrakatie-beckett, or you may email your modification request to DCH.ADAassistance@dch.ga.gov.

How to File a Complaint

You have the right to make a complaint if the Departments have discriminated against you because of your disability. For example, you may file a discrimination complaint if you have asked for a reasonable modification or sign language interpreter that has been denied or not acted on within a reasonable time. You can make a complaint orally or in writing by contacting your case worker, your local DFCS office, or the DFCS Civil Rights, ADA/Section 504 Coordinator at 47 Trinity Avenue SW, Atlanta, GA 30334, (877) 423-4746. For DCH, contact the KB Team ADA/Section 504 Coordinator at 2211 Beaver Ruin Road, Suite 150, Norcross, GA 30071 or P.O. Box 172, Norcross, GA 30091, (678) 248-7449. The DCH email is: dch.adarequests@dch.ga.gov.

You can ask your case worker for a copy of the DFCS civil rights complaint form. The complaint form is also available at https://dfcs.georgia.gov/adasection-504-and-civil-rights. If you need help making a discrimination complaint, you may contact the DFCS staff listed above. Individuals who are deaf or hard of hearing or who may have speech disabilities may call 711 for an operator to connect with us. The email for DCH Civil Rights complaints is: dch.civilrights@dch.ga.gov. The link for the DCH Civil Rights process and complaint form is located at: https://dch.georgia.gov/adasection-504-and-civil-rights.

*Section 504 of the Rehabilitation Act of 1973; Americans with Disabilities Act of 1990; and the Americans with Disabilities Act Amendments Act of 2008 ensure persons with disabilities are free from unlawful discrimination.

Under the Department of Human Services (DHS), you may also file other discrimination complaints by contacting your local DFCS office, or the DFCS Civil Rights, ADA/Section 504 Coordinator at Georgia Department of Human Services, Office of General Counsel, 47 Trinity Avenue SW, Atlanta, GA 30334, (877) 423-4746. For complaints alleging discrimination based on limited English proficiency, contact the

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