

## NONDISCRIMINATION STATEMENT

This institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion or political beliefs.

The U.S. Department of Agriculture also prohibits discrimination based on race, color, national origin, sex, religious creed, disability, age, political beliefs or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the [USDA Program Discrimination Complaint Form](#), (AD-3027), found online at: [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture  
Office of the Assistant Secretary for Civil Rights  
1400 Independence Avenue, SW  
Washington, D.C. 20250-9410
- (2) fax: (202) 690-7442; or
- (3) email: [program.intake@usda.gov](mailto:program.intake@usda.gov).

For any other information dealing with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNAP Hotline Number at (800) 221-5689, which is also in Spanish or call the [State Information/Hotline Numbers](#) (click the link for a listing of hotline numbers by State); found online at: [http://www.fns.usda.gov/snap/contact\\_info/hotlines.htm](http://www.fns.usda.gov/snap/contact_info/hotlines.htm).

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY).

This institution is an equal opportunity provider.

You may also file a complaint of discrimination by contacting the DFCS Civil Rights Program, Two Peachtree Street, N.W., Suite 19-248, Atlanta, Georgia 30303 or call (404) 657-3735 or fax (404) 463-3978. For limited English proficient and sensory impaired services, contact the DHS Limited English Proficiency and Sensory Impaired Program at: Two Peachtree Street, N.W., Suite 29-103 N.W., Atlanta, GA 30303 or call (404)-657-5244 or fax (404)-651-6815.

## Frequently Requested Numbers

**Child Abuse/Neglect Reports**  
Call Police or local DFCS office

**Adult Protective Services**  
1-888-774-0152 or 404-657-5250

**Georgia Call Center**  
1.800.georgia or 404.656.2000

**DFCS Call Center**  
1-888-295-1769 or 404-463-0039

**DFCS Information Line**  
1-877-423-4746

**EBT Hotline**  
1-888-421-3281

**Right from the Start Medicaid Project**  
1-800-809-7276

**Georgia Housing Search**  
1-877-428-8844

**Peachcare For Kids 1-877-GA-PEACH**

**Social Security Administration**  
1-800-772-1213

**Domestic Violence Victims**  
1-800-33-HAVEN

**Run Away Hotline**  
1-800-RUNAWAY

**LifeLink of Georgia**  
1-800-544-6667

**For more information, visit our website at:**  
<http://www.dfcs.dhs.georgia.gov> or  
Call: 1-877-423-4746

**Form 524 (Rev. 11/15)**

# Georgia Division of Family & Children Services



## Temporary Assistance for Needy Families

Information and Referral Services

# Temporary

# Assistance For Needy

# Families

## Programs to find child care or help pay for child care

Quality Care for Children  
Childcare and Parent Services (CAPS)

## Programs to assist families with nutrition assistance

Food Stamp Program  
The Emergency Food Assistance Program (TEFAP)  
United Way 2-1-1  
Women, Infant & Children (WIC)  
Community Action Agencies  
Georgia Food Bank Assn.

## Programs to assist with energy bills

Low Income Home Energy Assistance (LIHEAP)  
Crisis Intervention Services  
Weatherization Program

## Programs to assist families with healthcare coverage

Babies Can't Wait Program  
Low Income Medicaid  
Right from the Start Medicaid  
PeachCare for Kids  
Pregnant Woman Medicaid  
Emergency Medical Assistance (EMA)  
Aged, Blind or Disabled Medicaid (ABD)  
Georgia Partnership for Caring Foundation, Inc.

## Programs to help with housing

United Way 2-1-1  
Atlanta Urban League  
Taskforce for the Homeless  
Habitat for Humanity  
Section 8/Public Housing Authority

## Programs to protect children and the elderly from abuse

Prevent Child Abuse GA  
Child Protective Services  
Adult Protective Services

## Programs to adopt or care for children

Foster Care  
Adoption Services

## Programs to assist immigrants

Refugee Resettlement

## Programs to assist kids after school

Youth Development  
Department of Human Services (DHS)  
Youth Initiative

## Programs to help you get a job

Georgia Department of Labor  
Technical College System of Georgia (TCSG)  
Goodwill Industries

## Programs to help receive or meet child support obligations

Georgia Fatherhood Program  
Child Support Services

## Programs to help individuals with criminal backgrounds

Federal Bonding Program  
TOPSTEP

**Note: Check with your case manager to determine if programs are offered in your community**

## Tax incentives for working families

Earned Income Tax Credit (EITC)  
Child Tax Credit  
Child and Dependant Care Credit  
Education Credit

## Programs to help families without income

Temporary Assistance for Needy Families (TANF)  
Social Security Administration (disability, survivors, or retirement benefits)  
Unemployment Benefits  
Department of Veterans Affairs  
Worker's Compensation  
General Assistance

## Elderly assistance programs

GeorgiaCares  
Area Agencies on Aging  
Senior Connections

## Agencies that offer individual, family, financial literacy or credit counseling

Mental Health, Developmental Disabilities and Addictive Diseases (MHDDAD)  
FDIC Money Smart©  
Consumer Credit Counseling Services (CCCS)

## Other Services

National Youth Crisis  
Legal Aid Society  
Georgia Law Center for the Homeless  
Salvation Army  
Partnership Against Domestic Violence  
Grandparents Raising Grandchildren Assistance (GRG)  
Furniture Bank  
Community Action Agencies  
Dress for Success©

