

NONDISCRIMINATION STATEMENT

This institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion or political beliefs.

The U.S. Department of Agriculture also prohibits discrimination based on race, color, national origin, sex, religious creed, disability, age, political beliefs or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotope, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the [USDA Program Discrimination Complaint Form](#), (AD-3027), found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov.

For any other information dealing with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNAP Hotline Number at (800) 221-5689, which is also in Spanish or call the [State Information/Hotline Numbers](#) (click the link for a listing of hotline numbers by State); found online at: http://www.fns.usda.gov/snap/contact_info/hotlines.htm.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY).

This institution is an equal opportunity provider.

You may also file a complaint of discrimination by contacting the DFCS Civil Rights Program, Two Peachtree Street, N.W., Suite 19-248, Atlanta, Georgia 30303 or call (404) 657-3735 or fax (404) 463-3978. For limited English proficient and sensory impaired services, contact the DHS Limited English Proficiency and Sensory Impaired Program at: Two Peachtree Street, N.W., Suite 29-103 N.W., Atlanta, GA 30303 or call (404)-657-5244 or fax (404)-651-6815.

Frequently Requested Numbers

Child Abuse/Neglect Reports
Call Police or local DFCS
office

Adult Protective Services
1-888-774-0152 or 404-657-5250

Georgia Call Center
1.800.georgia or 404.656.2000

DFCS Call Center
1-888-295-1769 or 404-463-0039

DFCS Information
Line 1-877-423-4746

EBT Hotline
1-888-421-3281

Right from the Start Medicaid
Project 1-800-809-7276

Georgia Housing Search
1-877-428-8844

Peachcare For Kids 1-877-GA-PEACH

Social Security Administration
1-800-772-1213

Domestic Violence Victims
1-800-33-HAVEN

Run Away
Hotline 1-800-
RUNAWAY

LifeLink of Georgia
1-800-544-6667

For more information, visit our website
at: <http://www.dfcs.dhs.georgia.gov> or
Call: 1-877-423-4746

Georgia Division of Family & Children Services



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Information and Referral Services

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Temporary

Assistance For Needy

Families

Programs to find child care or help pay for child care

Quality Care for Children
Childcare and Parent Services (CAPS)

Programs to assist families with nutrition assistance

Food Stamp Program
The Emergency Food Assistance Program (TEFAP)
United Way 2-1-1
Women, Infant & Children (WIC)
Community Action Agencies
Georgia Food Bank Assn.

Programs to assist with energy bills

Low Income Home Energy Assistance (LIHEAP)
Crisis Intervention Services
Weatherization Program

Programs to assist families with healthcare coverage

Babies Can't Wait Program
Low Income Medicaid
Right from the Start Medicaid
PeachCare for Kids
Pregnant Woman Medicaid
Emergency Medical Assistance (EMA)
Aged, Blind or Disabled Medicaid (ABD)
Georgia Partnership for Caring Foundation, Inc.

Programs to help with housing

United Way 2-1-1
Atlanta Urban League
Taskforce for the Homeless
Habitat for Humanity
Section 8/Public Housing Authority

Programs to protect children and the elderly from abuse

Prevent Child Abuse GA
Child Protective Services
Adult Protective Services

Programs to adopt or care for children

Foster Care
Adoption Services

Programs to assist immigrants

Refugee Resettlement

Programs to assist kids after school

Youth Development
Department of Human Services (DHS)
Youth Initiative

Programs to help you get a job

Georgia Department of Labor
Technical College System of Georgia (TCSG)
Goodwill Industries

Programs to help receive or meet child support obligations

Georgia Fatherhood Program
Child Support Services

Programs to help individuals with criminal backgrounds

Federal Bonding Program
TOPSTEP

Note: Check with your case manager to determine if programs are offered in your community

Tax incentives for working families

Earned Income Tax Credit (EITC)
Child Tax Credit
Child and Dependant Care Credit
Education Credit

Programs to help families without income

Temporary Assistance for Needy Families (TANF)
Social Security Administration (disability, survivors, or retirement benefits)
Unemployment Benefits
Department of Veterans Affairs
Worker's Compensation
General Assistance

Elderly assistance programs

GeorgiaCares
Area Agencies on Aging
Senior Connections

Agencies that offer individual, family, financial literacy or credit counseling

Mental Health,
Developmental Disabilities and Addictive Diseases (MHDDAD)
FDIC Money Smart©
Consumer Credit Counseling Services (CCCS)

Other Services

National Youth Crisis
Legal Aid Society
Georgia Law Center for the Homeless
Salvation Army
Partnership Against Domestic Violence
Grandparents Raising Grandchildren Assistance (GRG)
Furniture Bank
Community Action Agencies
Dress for Success©

