Department of Human Services
Office of Facilities and Support Services, Transportation Services Section
DHS Complaint Performance Log

Date received by RTO	Complai-nant	Subject of the Complaint	Invest-igator	Date form forwarded by RTO	Date resolution rec by RTO	Within response time frame?	Completed Resolution form?	Case Review Requested?	Group Meeting Required?	Date of Group Meeting	Action Plan Required?	Complaint Closed?	Date Closed	Comments

DHS Complaint Performance Log

Region 9 Fiscal Year 2017

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12/25/17	John Doe	ABC Transportation XYZ	Contractor de Prime	12/26/17	3/16/17	Yes	Yes	No	N/A	N/A	N/A	Yes	12/17/17	Sample