

Georgia Department of Human Services • Family & Children Services • Sharon L. Hill, Ph.D., Director  
Two Peachtree Street, NW • suite 19-490 • Atlanta, GA 30303 • 404-651-8409 • 404-657-5105 (Fax)

Geogla Department ot

SeMces

September 26, 2013

## BENEFIT RECOVERY MANUAL TRANSMITTAL NO. 10

TO: Regional Directors, Regional Managers, County Department of Family and  
Children Services, and State Office Staff

FROM: Sharon L. Hill, Ph.D., Division Director  
Division of Family and Children Services

RE: Benefit Recovery Manual Transmittal 10

The purpose of this transmittal is to change collection methods and intentional program violation (IPV) policies.

### Policy revisions include:

- Changes to the minimum claims payment for closed cases from \$10 to \$25;
- Changes to the statute of limitation for a period up to six years for inadvertent household errors (IHE) and suspected fraud referrals that are returned to the county for establishment;
- Changes to remove all references of TANF EBT payments and expungements;
- Changes to allow the option to negotiate repayments for a period beyond 36 months;
- Changes to the procedure to review any OIG referral pending for more than 11 months without an established claim;
- Revisions to the EBT Repayment Agreement - Form 269 (Rev. 10/13) references to the TANF program payments have been removed as benefits are now issued through the new TANF Debit card;
- Revisions to the Claims Repayment Agreement —Form 486 (Rev. 10/13);

AND

■ Revisions to the Claims Repayment Agreement Spanish— Form  
486SP (Rev. 10/13)

This transmittal is effective October 1, 2013.

Aging Services | Child Support Services | Family & Children Services  
An Equal Opportunity Employer