



MEMORAN DUM

TO: Tom C. Rawlings
Division Director

FROM: Jon. M. Anderson
Chief Deputy
Divisi

DATE: February 24, 2020

RE: Benefit Recovery Manual Transmittal 1 1

BASIC ISSUE/INFORMATION: The purpose of this transmittal is to provide updates to the Benefit Recovery-Claims Policy sections for the ODIS clean-up project. All sections have been updated to the Arial 12-point font and have also been updated to the approved new policy format. References to the legacy system (SUCCESS) have been removed and updated to the current system (Georgia Gateway) throughout the claims policy sections of the manual. Additionally, SUCCESS procedures have been updated to reflect Gateway procedures,

This manual transmittal is effective January 1, 2020.

ACTION NEEDED: The DFCS Director's signature is needed on the attached Benefit Recovery MT—1 1 Cover Letter, which is also submitted along with this transmittal.

Attachment: Benefit Recovery Manual Transmittal 1 1

Approval Coordination:

Carla Fairley, OFI Assistant Deputy Division Director
Concur Kimberlin Donald, SNAP Director

Concur
Concur

CF
KD

Date 2/21/2020
Date 2/26/20

Please return signed document for distribution to:

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